

# REPORTING INCIDENTS

WHEN YOU WITNESS INCIDENTS OF VANDALISM OR VIOLENT BEHAVIOUR, IMMEDIATELY NOTIFY FACILITY OR PARKS STAFF.

ALL PATRONS OF RICHMOND HILL FACILITIES HAVE A DUTY TO REPORT ACTS OF VIOLENCE AND /OR VANDALISM TO TOWN OF RICHMOND HILL STAFF. ALL TOWN OF RICHMOND HILL STAFF ARE REQUIRED TO REPORT ACTS OF VIOLENCE AND /OR VANDALISM TO THEIR IMMEDIATE SUPERVISOR.

THE TOWN OF RICHMOND HILL WILL TAKE APPROPRIATE DISCIPLINARY ACTION WHEN INCIDENTS OF VIOLENCE OR VANDALISM OCCUR IN TOWN FACILITIES. SUCH AN ACTION MAY INCLUDE CONTACTING THE POLICE AND BANNING THE PATRON FROM THE FACILITY. IN ADDITION, THE INDIVIDUAL OR GROUP RESPONSIBLE WILL BE INVOICED FOR THE FULL COSTS OF REPAIR OR DAMAGES.

**THE COMMUNITY BASED FACILITY WATCH PROGRAM HAS BEEN DEVELOPED TO REDUCE VIOLENCE AND VANDALISM AND IMPROVE PERSONAL SAFETY IN OUR TOWN FACILITIES AND PARKS BY FOSTERING A COORDINATED EFFORT BETWEEN CUSTOMERS, RESIDENTS AND TOWN STAFF.**

# IMPORTANT NUMBERS

**TO REPORT ACTS OF VIOLENCE OR VANDALISM**

**PLEASE NOTIFY A FACILITY STAFF MEMBER OR CONTACT PARKS OPERATIONS AT 905-884-8013**

**OR CONTACT YORK REGIONAL POLICE AT 905-773-1221**

**OR CRIME STOPPERS AT 416-222-TIPS**

**ALL EMERGENCIES CALL: 9-1-1**



*If We All Play By The Rules...  
...Everybody Wins!*



Town of  
**RICHMOND HILL**  
Parks, Recreation & Culture  
*Building Stronger Communities*

# FACILITY WATCH

## OUR GOAL

*TO STRESS ACCOUNTABILITY BY USERS, PROMOTE ZERO TOLERANCE, HIGHLIGHT PREVENTATIVE MEASURES AND ENCOURAGE HEALTHY PARTICIPATION, SPORTSMANSHIP AND FAIR PLAY IN AN EFFORT TO REDUCE ACTS OF VIOLENCE AND VANDALISM IN TOWN OF RICHMOND HILL RECREATION FACILITIES, PARKS & PROGRAMS.*

## OUR PURPOSE

Participation in recreational activities is an important element in the human development process. The Town of Richmond Hill operates facilities and programs which encourage such participation, and is committed to ensuring the safety of patrons as well as staff.

The Town of Richmond Hill recognizes that the majority of patrons use Town facilities in a responsible manner. The cost of repairing facilities that have been damaged through violence should not be the responsibility of patrons or the general public, but should be the responsibility of the offender. That is why we feel that steps need to be taken by the Parks, Recreation and Culture Department in cooperation with the York Regional Police to prevent violence and vandalism from occurring in Town facilities.



*VIOLENCE AND VANDALISM INCLUDES, BUT IS NOT LIMITED TO THE FOLLOWING BEHAVIOURS:*

- Loud verbal assaults
- Threats and / or attempts to intimidate
- Throwing of articles in a deliberate or aggressive manner
- Aggressive approaches to another individual or group
- Physical striking of another individual or group
- Attempts to incite violence in others
- Racial or ethnic slurs
- Damage or defacing property

## CODE OF CONDUCT

A code of conduct has been developed to clearly outline expectations of behaviour and to clarify everyone's role in supporting a positive attitude.

1. Enjoy the recreation parks and cultural facilities and programs in your community. Think of the opportunities and benefits they provide.
2. Respect the dignity and spirit of all people - children, youth, adults and staff.
3. Treat all people in our programs and facilities fairly and equitably.
4. Create supportive, positive experiences for the purpose of building confidence, developing or improving skills and having fun.
5. Do not take part in or tolerate behaviour that frightens, embarrasses, demoralizes or negatively affects the self esteem of any of the people in our programs and facilities.
6. Promote "positive behaviours" that encourage participants and reduce the likelihood of violence in our programs and facilities.
7. Do not tolerate abusive or disrespectful language or actions by anyone.
8. Respect public property and the property of others.
9. Keep your recreation area clean, free from litter, defacement or vandalism.

*WORK WITH US TO MAKE YOUR FACILITY A SAFE AND ENJOYABLE PLACE.*