

**Coons Road  
Public Information Centre – March 2026  
Frequently Asked Questions**

**General**

**Question:** Will the presentation materials be available?

**Answer:** The presentation materials will be posted on the City's website within a few days of the public information centre. The materials are available at [RichmondHill.ca/CapitalProjects](http://RichmondHill.ca/CapitalProjects).

**Question:** Will there be any driveway impacts during construction?

**Answer:** While the construction is underway, there may be temporary disruptions to driveway access. These interruptions will be brief and primarily related to the installation of curbs, sidewalks, and road/driveway paving. Advance notice will be provided by the city's contractor, along with instructions for temporary parking arrangements when necessary.

**Question:** How will the City deal with the disruption (noise and inconvenience) during construction?

**Answer:** The work will be staged to minimize disruption and the City will work with the contractor to lessen the impact as best possible.

**Question:** Will there be any access to the garage during construction for an electrical car charger?

**Answer:** Please contact the City to inform the need of electrical car charger and City and the Contractor will coordinate with residents to address specific needs.

**Question:** Will there be any water and sanitary service impacts?

**Answer:** Temporary interruptions in water and sanitary services may occur briefly to facilitate the installation of water mains and sanitary sewers. The city's contractor will ensure that any planned service disruptions are communicated in advance, aiming to minimize the duration and impact of these interruptions as much as possible.

**Tree Protection and Removal**

**Question:** Will there be any tree removals?

**Answer:** Tree preservation is one of the primary focuses for the design. Some City's trees are proposed to be removed and they are mainly prompted by concerns over failing risk due to poor tree health or their proximity to the proposed works. The majority of trees will be preserved. As part of detailed design, the design consultant will review in greater detail.

**Question:** Will there be any tree removals and how will the tree be protected within private property?

**Answer:** City has an arborist as part of the project team. The arborist has thoroughly assessed the conditions and sizes of the trees, as well as catalogued the inventory of tree types. Based on this assessment, they will provide recommendations on how to protect the trees. Additionally, the City will employ different construction methods to mitigate any adverse effects on the trees. If any tree removals within private properties are deemed necessary, the City will directly communicate with residents to inform them.

## **Road Design**

**Question:** Will the pavement be wider than it is now?

**Answer:** Yes the road will be slightly wider. The proposed road width is 9.6m, which is the City's design standard for a local collector road.

**Question:** What are the reasons for removing the existing ditches and installing new curb and gutter and storm sewer system on the road?

**Answer:** When an existing road is reconstructed, it will be upgraded to meet the City's standard urban road design, which consists of curb and gutter and a storm sewer system.

## **Parking Restriction**

**Question:** The existing configuration allows cars to park partially in the shoulder area, which prevents conflicts with free-flowing traffic. The new configuration may prevent such parking, which will cause traffic issues. How does the city propose to mitigate this adverse effect of this effective removal of street parking?

**Answer:** The pavement width is designed per city standard. The City is looking for feedback on the proposed cross sections. One option is to have dedicated bike lanes which would eliminate on street parking. The other option is to have a painted shoulder line. This option is not as safe for active transportation however, on street parking will remain.

## **Sidewalk**

**Question:** Why do we need sidewalk on both sides?

**Answer:** As part of the City's Transportation Master Plan, we thrive to strengthen the active transportation facilities around the city to improve walkability and pedestrian safety and that includes the construction of sidewalks at a minimum of one side of the street. Coons Road is a local collector road which calls for sidewalk on both sides. Coons Road south of Humberland has a sidewalk on both sides, the proposed cross section carries this on eventually to Yonge Street.

**Question:** Will the City provide snow removal on the new sidewalk?

**Answer:** Yes, City Operations will be responsible for the provision of snow removal services on all newly constructed sidewalks.

## **Sump Pump**

**Question:** Why is it important for homeowner to remove the existing buried sump pump drain pipe that discharges to the ditch before the road reconstruction?

**Answer:** The practice of discharging sump pump drainage directly into the ditch through a buried pipe does not comply with the City's By-law (Municipal Code Section 801) and the Ontario Building Code, regardless of the proposed road work. With the road reconstruction involving the filling of existing ditches and installation of a new storm sewer system, any existing buried drain pipe that remains in the ground could lead to blockage, drainage backflow and potential basement flooding. To prevent this, homeowners are advised to modify their sump pump outlets to ground surface, allowing for overland drainage within their private property before the road reconstruction.

**Question:** Can the sump pump outlet be connected to the City's storm sewer?

**Answer:** Homeowner shall obtain a permit from the City for the new storm service connection. The sump pump outlet and storm service pipe will need to be upgraded to meet the City's standards. There are also other conditions for the approval of a storm service connection. All costs associated with the storm service installation will be the responsibility of the homeowner.

## **Traffic Safety**

**Question:** We have concern about the car speed on Coons Road. Will the City install any traffic calming measures?

**Answer:** Yes, traffic calming measures are proposed on Coons Road such as speed cushions.