



CONTEST RULES

Recreation and Culture Feedback (“Contest”)

From 8:30 a.m. on December 3, 2018 EDT to 11:59 p.m. on December 31, 2018 EDT
 (“Contest Period”)

The Town of Richmond Hill (“The Town”)

1. HOW TO ENTER

No purchase required. To enter the Contest, participants must fill out the Feedback survey via Survey Monkey and enter their email. The survey must be done online not in person at any of our Community Centres.

To be valid, your entry must be received by 11:59pm EDT on December 31, 2018.

Limit of one entry per household. If you attempt or are suspected of attempting to enter more than once per the contest period or use robotic, automatic, programmed or any entry methods not authorized by these rules, it shall be deemed as tampering and will void your entry.

2. ELIGIBILITY

The Contest is open to all residents of Richmond Hill who are 18 years of age or older at the Contest opening date.

Employees of The Town, as well as such employees’ immediate family (father/mother, brother/sister, son/daughter) or persons living under the same roof are not eligible to enter this Contest.

3. PROCEDURE FOR AWARDING PRIZES

On January 15, 2019, a random draw will be conducted by the Recreation and Culture division of The Town from among all eligible entries received during the Contest Period. The first (1) selected contestant to correctly answer the mandatory mathematical skill-testing question shall be declared the winner, subject to meeting all the conditions described in these rules. The second selected contestant to correctly answer the mandatory

mathematical skill-testing question shall be declared the runner-up, subject to meeting all the conditions described in these rules.

Winner(s) will be contacted by telephone or email during the week following the draw, and the prize will be automatically added to the winning account(s) by January 31, 2019.

If a winner cannot be reached within three days following the first attempt of contact, incorrectly answers the mathematical skill-testing question, declines the prize, or fails to return the required release form, the prize shall be forfeited and The Town has the right, at its sole discretion, to select another winner.

4. DESCRIPTION OF PRIZE(S)

There is one prize to be won.

The prize is:

1. A \$50 credit on their ActiveRH account that can be used toward any service offered by the Recreation and Culture Division of The Town. This credit does not expire. The total approximate retail value of the prize is 50.00.

5. GENERAL RULES

5.1.

To be declared a winner, the selected contestant must first correctly answer a mathematical skill-testing question.

5.2.

Each winner shall sign a release declaring their eligibility as stipulated in Section 2 of these rules; agreeing that their name, image and/or voice may be used for advertising purposes related to this Contest free of charge; and releasing The Town as well as its respective directors, officers and employees (the "Contest Parties") from all liability for any damage or loss arising from participation in this Contest or from the awarding, acceptance or use of the prize.

5.3.

The prize(s) shall be accepted as is and may not be exchanged or refunded for an amount of money, sold or transferred. No substitutions will be allowed. Any unused portion of a prize will be forfeited.

5.4.

If the prize cannot be awarded as described in these rules, The Town reserves the right to substitute a prize or prize component with another of comparable value, as determined in its sole discretion.

5.5.

Refusal to accept the prize releases the Contest Parties from any obligation toward the winner.

5.6.

If a contestant makes any false statement, (s)he will be automatically disqualified from the Contest. The winner will have to validate their date of birth and mailing address prior to receiving the prize.

5.7.

The Contest Parties assume no liability for any loss, damage or injury, including without limitation: (i) lost, stolen, delayed, damaged, misdirected, late, destroyed, illegible or incomplete entries; (ii) loss, theft or damage to software or computer or telephone data, including any breach of privacy; (iii) fraudulent calls; (iv) inability of any person to participate in the Contest for any reason including mistaken addresses on mail or email; technical, computer or telephone malfunctions or other problems with computer online systems, servers, access providers, computer equipment, or software; congestion on the internet or at any website, or any combination of the foregoing; (v) damage to any person's computer, including as a result of playing or downloading any material relating to the Contest; (vi) any delay or inability to act resulting from an event or situation beyond their control, including a strike, lockout or other labour dispute at their location or the locations of the organizations and businesses whose services are used to administer this Contest; or (vii) prizes that are lost, damaged or misdirected during shipping.

5.8.

The Town reserves the right to cancel or suspend this Contest should a virus, bug or other cause beyond their reasonable control corrupt the security or proper administration of the Contest. Any attempt to deliberately damage any website or to undermine the legitimate operation of this Contest is a violation of criminal and civil laws. Should such an attempt be

made, The Town reserves the right to seek remedies and damages to the fullest extent permitted by law, including criminal prosecution.

5.9.

All personal information, such as name and contact information, is collected by The Town solely for the purposes of administering this Contest and shall not be used for any other purpose without your express consent. By providing this information, you consent to it being used for the stated purposes. Please see The Towns' privacy policy at <https://www.richmondhill.ca/en/our-services/privacystatement.aspx>

5.10.

If the identity of a contestant is disputed, the authorized account holder of the email address submitted at the time of entry will be deemed to be the contestant. The individual assigned to the email address for the domain associated with the submitted email address is considered the authorized account holder. A selected contestant may be required to provide proof that (s)he is the authorized account holder of the email address associated with the selected entry. All entries must be submitted from a valid email account that may be identified by reverse domain name search. The sole determinant of time for the purposes of receipt of a valid entry in this Contest will be the Contest server.

5.11.

Odds of winning depend on the number of eligible entries. All entries that are incomplete, illegible, damaged, irregular, have been submitted through illicit means, using any robotic, automatic programmed method that artificially increases the odds of winning or do not conform to or satisfy any condition of the rules may be disqualified by the The Town. The Town is not responsible for any errors or omissions in printing or advertising this Contest.

5.12.

The Town reserves the right to amend the Contest rules or to terminate the Contest at any time without any liability to any contestant. Any amendments to these Contest rules will be posted on [RichmondHill.ca/ActiveRH](https://www.richmondhill.ca/ActiveRH)

5.13.

By entering, you agree to abide by the Contest rules and the decisions of the Town, whose decisions are final and binding on all contestants.

5.14.

Contest rules are available on <https://www.richmondhill.ca/en/things-to-do/Recreation-Programs.aspx>